



Sherri Johnsons LLC Terms & Conditions

Sherri Johnson LLC also doing business as Sherri Johnson Coaching and Consulting or Sherri Johnson Coaching.

Sherri Johnson LLC Programs owned and that may be referenced in these Terms and conditions:

Sherri Johnson Academy

Sherri Johnson's PlayBook™

Sherri Johnson Agent/Broker Coaching:

Pro, Premium, Premier Team, Elite Team, Enterprise

ENROLLMENT

Enrollments are accepted via our website at www.Sherrisfreeplaybook.com or by phone at 844.989.2600. Admission is open to any person meeting the below qualifications. No qualified person may be excluded from enrollment on the basis of race, color, religion, gender, gender identity and/or expression, national origin, disability, marital status, sexual orientation, or military status.

APPLICANTS MUST MEET THE FOLLOWING REQUIREMENTS

1. Be at least 18 years of age.
2. The submission of any required personal information necessary to provide the services requested.
3. Have access to internet compatible devices.
4. Possess base-level computer skills including ability to read text on screens, click through course material.
5. Pay appropriate fees.



PAYMENTS

The following terms and conditions apply to payment plans. The customer agrees:

- A. That Sherri Johnson LLC is authorized to charge my credit card for the payments due on my account as the payments become due (in 30-day intervals).
- B. That Sherri Johnson LLC is entitled to suspend my account in the event that I miss a payment for any reason and that the account and services will stay suspended until any past due payment(s) are received.
- C. That Sherri Johnson LLC is entitled to charge my credit card an annual Administrative Fee of \$9.99 per program agent is enrolled under Sherri Johnson LLC. Under no circumstances am I entitled to a refund of any administrative fees paid.
- D. In the event that any payment is not made per the above terms, the amount of the total unpaid balance shall be due and forthwith payable, and Sherri Johnson LLC shall be entitled to collect the full remaining unpaid balance. If Sherri Johnson LLC incurs any costs and/or fees (including reasonable attorney fees) in the collecting of any unpaid balance, the Agent agrees to pay the same, and said costs and/or fees to be added to any unpaid balance.

TECHNICAL SYSTEM REQUIREMENTS

The Sherri Johnson PlayBook™ courses and Sherri Johnson Academy courses are delivered through a secure and proprietary Learning Management System (LMS). An internet connection is required (high speed is recommended, but not required).

CANCELLATION AND REFUND POLICY

In the event you would like to pause or discontinue your services please contact a Success Team Member. The contact information is as follows:

Email: YouRock@SherriJohnson.com

Subject Line: I would like to (Pause or Discontinue) my account.



Include your full name (the full name used at sign up), the email address used at sign up and a direct telephone number in the event we need to obtain more information. Additionally, the reason for your request.

In order to not be charged for the upcoming month of services you must discontinue or pause your account prior to your billing date. If you pause or discontinue your account after your billing date you will maintain access until the end of your current billing cycle.

Sherri Johnson LLC is committed to Agent satisfaction. If you are unsatisfied for any reason, Sherri Johnson LLC will refund the purchase price of the subscription with up to a maximum of two months refund. If a refund request is submitted within 30 days of purchase, prior to the next billing date and an explanation of the agents request is approved by the Operations Manager.

PROMOTIONAL CODES

Promotional codes must be applied at checkout. No refund for an unused promotional code will be given after checkout has been completed. To obtain your promotional code discount, you must enter the promotional code in the box under your total at checkout and click the "Apply Discount" button. The discount amount will then be subtracted from the total amount due.

Promotional codes cannot be combined and are not eligible for use in conjunction with payment plans, extensions, or additional certificates of completion.

JOB PLACEMENT

Sherri Johnson LLC does not offer job placement services. Sherri Johnson LLC makes no representations except as expressly set forth in this catalog, and under no circumstances does Sherri Johnson LLC make any claim, promise, or guarantee for employment.

DISCRIMINATION AND CONDUCT POLICY

Sherri Johnson LLC does not discriminate on the basis of race, color, religion, gender, gender identity and/or expression, national origin, disability, marital status, sexual orientation, or military status. in the establishment of fees, entrance qualifications, or standards for successful completion of any course.



DISMISSAL

Violation of any The Sherri Johnson LLC policies may result in permanent dismissal from the program of choice. After review of all pertinent facts and information, the Operations Manager of Sherri Johnson LLC will make the final determination in regard to dismissal and/or re-admittance.

COPYRIGHT POLICY

All Rights Reserved. All course materials offered by Sherri Johnson LLC are copyrighted by either Sherri Johnson LLC or its licensed content providers. No part of Sherri Johnson's PlayBook™ or the Sherri Johnson Academy content may be reproduced, retransmitted, distributed, sold, published, broadcasted or circulated, including to individuals in the same company or organization, without the express written consent of Sherri Johnson LLC. Course content received electronically via the Internet may (when permitted) be displayed or printed for your personal, non-commercial use only. It is not permissible to distribute files containing course materials or printed versions of course materials to individuals who have not purchased the course(s) without the express written consent from Sherri Johnson LLC. It is also not permissible to make the course materials available to others over a computer network, Intranet, Internet, or any other storage, transmittal, or retrieval system without the express written consent of Sherri Johnson LLC.

LEGAL WAIVER

Sherri Johnson LLC, its authors, publishers, instructors, and employees are not in any way offering legal, accounting, or tax advice. No information communicated by any of the above, or contained in any course(s) created by Sherri Johnson LLC, shall be construed as such. If legal advice is required, you should seek the services of a competent advisor. Further, while Sherri Johnson LLC provides packages and courses designed to meet your needs, **IT IS SOLELY YOUR RESPONSIBILITY** to ensure you have ordered and completed the correct number and type (mandatory/elective) of hours required to obtain or renew your license by your deadline from accredited continuing education courses. By purchasing from Sherri Johnson LLC, you hereby agree to hold harmless and release Sherri Johnson LLC, and its directors, officers, agents, instructors and employees from any and all liability and/or loss or damage



based on, or in any way related to, Sherri Johnson LLC's course content or Sherri Johnson LLC providing of the course content.

FOR INFORMATIONAL PURPOSES ONLY

The content on Sherri Johnson's PlayBook™, SherriJohnson.com, The Sherri Johnson Academy websites is intended to be used for informational purposes only. Products and services offered by Sherri Johnson's PlayBook™, SherriJohnson.com, The Sherri Johnson Academy do not pertain in all jurisdictions or for all license types. The website may also contain technical inaccuracies or typographical errors. Sherri Johnson LLC will, from time to time, revise the information, products, and services described on Sherri Johnson's PlayBook™, SherriJohnson.com, The Sherri Johnson Academy websites and Sherri Johnson LLC reserves the right to make such changes at any time without notice.

PRIVACY POLICY

Your privacy is important to us. It is Sherri Johnson LLC's policy to respect your privacy and comply with any applicable law and regulation regarding any personal information we may collect about you, including across our website, <https://www.sherrisFREEplaybook.com>, and other sites we own and operate. This policy is effective as of October 31 2022 and was last updated on 31 October 2022.

Information We Collect:

Information we collect includes both information you knowingly and actively provide us when using or participating in any of our services and promotions, and any information automatically sent by your devices in the course of accessing our products and services.

Log Data:

When you visit our website, our servers may automatically log the standard data provided by your web browser. It may include your device's Internet Protocol (IP) address, your browser type and version, the pages you visit, the time and date of your visit, the time spent on each page, other details about your visit, and technical details that occur in conjunction with any errors you may encounter. Please be aware that while this information may not be personally identifying by itself, it may be possible to combine it with other data to personally identify individual persons.



Collection and Use of Information:

We may collect personal information from you when you do any of the following on our website: Use a mobile device or web browser to access our content Contact us via email, social media, or on any similar technologies

When you mention us on social media:

We may collect, hold, use, and disclose information for the following purposes, and personal information will not be further processed in a manner that is incompatible with these purposes: Please be aware that we may combine information we collect about you with general information or research data we receive from other trusted sources.

Security of Your Personal Information:

When we collect and process personal information, and while we retain this information, we will protect it within commercially acceptable means to prevent loss and theft, as well as unauthorized access, disclosure, copying, use, or modification. Although we will do our best to protect the personal information you provide to us, we advise that no method of electronic transmission or storage is 100% secure, and no one can guarantee absolute data security. We will comply with laws applicable to us in respect of any data breach. You are responsible for selecting any password and its overall security strength, ensuring the security of your own information within the bounds of our services.

How Long We Keep Your Personal Information:

We keep your personal information only for as long as we need to. This time period may depend on what we are using your information for, in accordance with this privacy policy. If your personal information is no longer required, we will delete it or make it anonymous by removing all details that identify you. However, if necessary, we may retain your personal information for our compliance with a legal, accounting, or reporting obligation or for archiving purposes in the public interest, scientific, or historical research purposes or statistical purposes.



Children's Privacy:

We do not aim any of our products or services directly at children under the age of 18, and we do not knowingly collect personal information about children under 18.

Disclosure of Personal Information to Third Parties:

We may disclose personal information to: a parent, subsidiary, or affiliate of our company third party service providers for the purpose of enabling them to provide their services, for example, IT service providers, data storage, hosting and server providers, advertisers, or analytics platforms our employees, contractors, and/or related entities our existing or potential agents or business partners sponsors or promoters of any competition, sweepstakes, or promotion we run courts, tribunals, regulatory authorities, and law enforcement officers, as required by law, in connection with any actual or prospective legal proceedings, or in order to establish, exercise, or defend our legal rights third parties, including agents or sub-contractors, who assist us in providing information, products, services, or direct marketing to you third parties to collect and process data International

Transfers of Personal Information:

The personal information we collect is stored and/or processed where we or our partners, affiliates, and third-party providers maintain facilities. Please be aware that the locations to which we store, process, or transfer your personal information may not have the same data protection laws as the country in which you initially provided the information. If we transfer your personal information to third parties in other countries: (i) we will perform those transfers in accordance with the requirements of applicable law; and (ii) we will protect the transferred personal information in accordance with this privacy policy.

Your Rights and Controlling Your Personal Information:

You always retain the right to withhold personal information from us, with the understanding that your experience of our website may be affected. We will not discriminate against you for exercising any of your rights over your personal information. If you do provide us with personal information you understand that we will collect, hold, use and disclose it in accordance with this privacy policy. You retain the right to request details of any personal information we hold about you. If we receive personal information about you from a third party, we will protect it as set out in this privacy policy. If you are a third party providing personal information about somebody else, you represent and warrant that you have such person's consent to



provide the personal information to us. If you have previously agreed to us using your personal information for direct marketing purposes, you may change your mind at any time. We will provide you with the ability to unsubscribe from our email-database or opt out of communications. Please be aware we may need to request specific information from you to help us confirm your identity. If you believe that any information, we hold about you is inaccurate, out of date, incomplete, irrelevant, or misleading, please contact us using the details provided in this privacy policy. We will take reasonable steps to correct any information found to be inaccurate, incomplete, misleading, or out of date. If you believe that we have breached a relevant data protection law and wish to make a complaint, please contact us using the details below and provide us with full details of the alleged breach. We will promptly investigate your complaint and respond to you, in writing, setting out the outcome of our investigation and the steps we will take to deal with your complaint. You also have the right to contact a regulatory body or data protection authority in relation to your complaint.

Use of Cookies:

We use "cookies" to collect information about you and your activity across our site. A cookie is a small piece of data that our website stores on your computer, and accesses each time you visit, so we can understand how you use our site. This helps us serve you content based on preferences you have specified.

Limits of Our Policy:

Our website may link to external sites that are not operated by us. Please be aware that we have no control over the content and policies of those sites and cannot accept responsibility or liability for their respective privacy practices.

Changes to This Policy:

At our discretion, we may change our privacy policy to reflect updates to our business processes, current acceptable practices, or legislative or regulatory changes. If we decide to change this privacy policy, we will post the changes here at the same link by which you are accessing this privacy policy. If required by law, we will get your permission or give you the opportunity to opt in to or opt out of, as applicable, any new uses of your personal information.



Contact Us:

For any questions or concerns regarding your privacy or terms and conditions you may contact us using any of the following details:

Email: YouRock@SherriJohnson.com

Phone: 844.989.2600

Website: <https://www.sherrijohnson.com>.

Sherri Johnson LLC
PO Box 120
Chagrin Falls, OH 44022